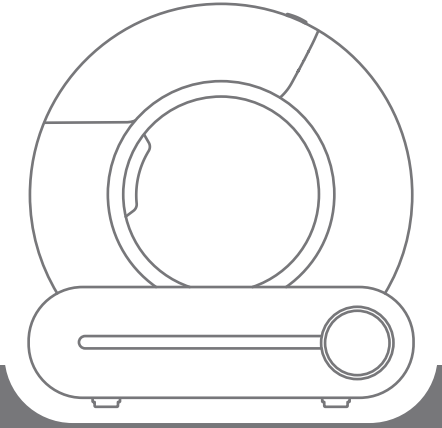
Ti Pro 25

Smart Cat Litter Box

Manual



tonepie®

Elegant Pet Care
Comfortable Living

01

Attentions

Please Read The Instructions Carefully

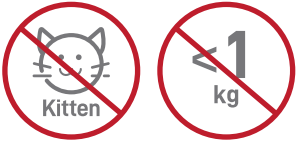
Attentions

Failure to comply with the following terms may result in the product being unable to function properly or other unexpected losses.

Do not drag or force down the product. If you need to move, please lift and place gently.

The base of this product is strictly prohibited from being soaked in water. If you accidentally get wet during the cleaning process, please wipe it dry in time to avoid damaging electrical components.

Please use the original power adapter to avoid product damage or safety hazards.



It is strictly prohibited for cats weighing less than 1.0kg or kitten to use the Auto and Timing Clean.

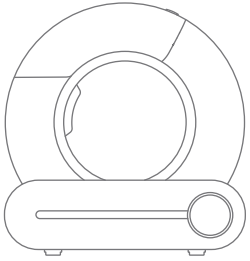
Please use this product indoors and avoid high temperatures, high humidity, and direct sunlight.

02

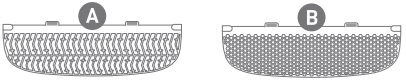
Product Contents And Structure

Please Read The Instructions Carefully

Product Contents



Ti Pro25 Smart Cat Litter Box ×1



Filter Mesh(A or B) ×1

Power Adapter ×1

Garbage Bag (15pcs) ×1

Anti-Overflow Pedal×1

Instruction Manual ×1

Quick Guide ×1

Optional

01 Odor-Eliminating Gel X 1

02 Leak-Proof Tray × 1

Product Structure

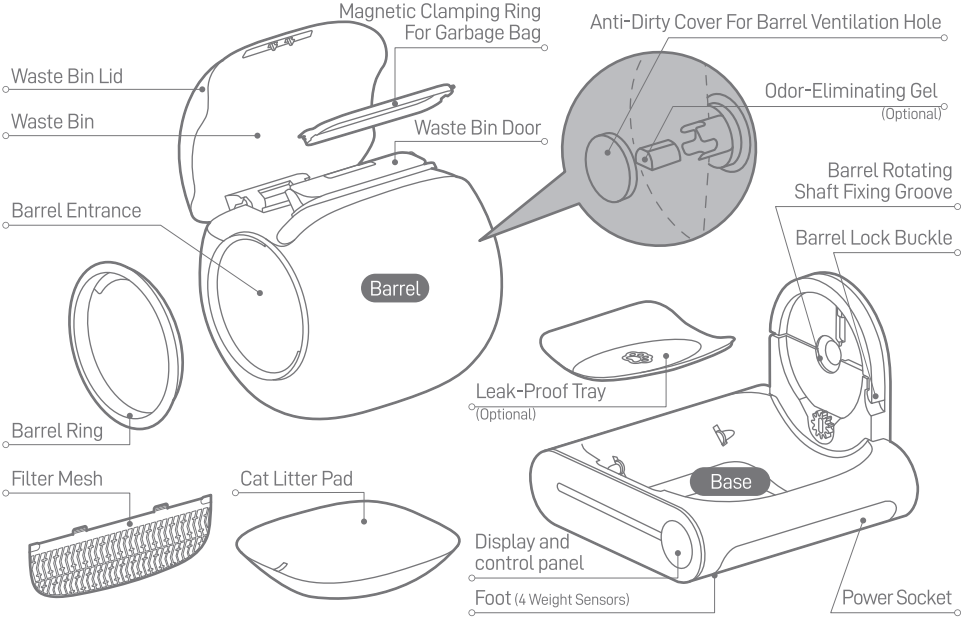
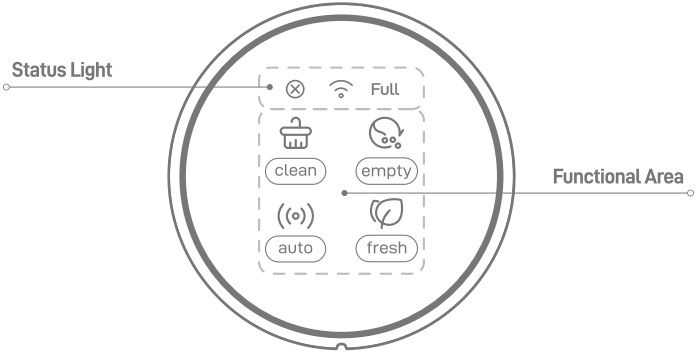


Illustration of Display Control Panel and Indicator Lights



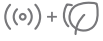
Functional Area:
Click or long press to execute the required operation.

Auto/Connecting	Clean/Level	Empty	Fresh/Replace Bag

Status Lights:

Fault Light	Connecting Light	Full Light

Instructions For Buttons And Lights

Function Icon	Function	Operation	Light	Sound
Auto/Connecting	On/Off Auto	Click	On/Off	Short beep
	Connecting	Press 2 seconds	Flashes	Long sound for 2 seconds
Clean/Level	Cleaning	Click	Flashes	Short beep
	Cancel Cleaning	During cleaning, Click, Reset the barrel	Flashes	Short beep
	Leveling	Press 2 seconds	The outer ring light flashes	Short beep
Empty	Emptying Litter	Press 2 seconds	Flashes	Short beep
	Cancel Emptying Litter	During emptying, Click, Reset the barrel	Flashes	Short beep
Fresh/Replace Bag	Fresh	Click	Flashes	Short beep
	Replacing Bag	Press 2 seconds	Flashes	Short beep
	Lock/Unlock	Press 2 seconds	/	Short beep
	Sleep Mode Off	Press 2 seconds during the sleep mode	The lights are on normally	/
	Gravity Sensor Triggered	/	Flashes	/
	Fault	/	White light on	Long beep for 10 seconds, pause for 5 minutes and continue to beep for 10 seconds until the fault disappears

03

First Use Preparation

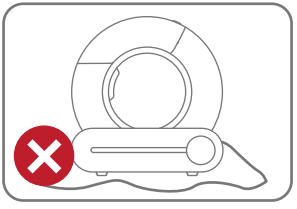
Please Read The Instructions Carefully

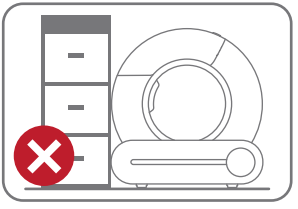
Check The Product And Accessories

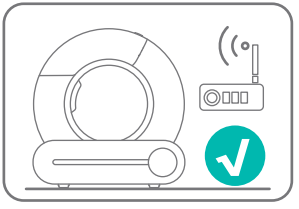
Take out the product and accessories from the outer box, check if they are complete (see product contents), and only use them normally after removing all the fixing tape on the product.

Proper Placement Of Products

1. Ensure that the product is placed on a flat and hard ground with no foreign objects at the bottom.
2. Ensure that the product does not rely on or come into contact with walls or objects around it, and that no items are placed on top.
3. Ensure that the product is close to the WiFi signal source and away from other interfering household appliances.
4. This product is only suitable for indoor use.
5. If the product is equipped with optional accessories, the accessories should be installed and fixed according to the instructions.







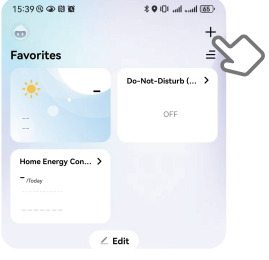
Power On And Self-Check

1. After the product is powered on and makes a "beep" sound, it starts self-checking. Users need to wait for the self-checking to be completed before proceeding to the next step.
2. After power on, the power cord can be pressed into the anti-disconnection slot adjacent to the power socket to prevent accidental disconnection and power failure.
3. After the self-check is completed, the product will perform a leveling of the cat litter, and the Auto mode will be turned on by default.

Connecting

1. Scan the QR code or enter the App store to download and install the "Smart Life" App.
2. Open the App to register and log in, and the homepage will automatically search for "Ti Pro25 Smart Cat Litter Box". Select "Add" and follow the instructions to connect to the internet.
3. After successful connected, the Connecting Light remains on with blue light.
4. If the product cannot be automatically searched, you need to manually connect to the internet. Press Auto/Connect ((•)) for 2 seconds. A long beep will sound, and the blue light of the Connecting Light will start flashing quickly. Then follow the App's instructions to connect the product to the internet.
5. If there is a connecting failure, please check if the WiFi frequency band, password, etc. are correct, as well as the router status and network signal strength, and try to reconnect.

Smart Life APP

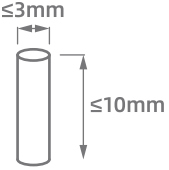


2.4GHz WiFi

Attention: The phone needs to be connected to 2.4GHz WiFi, and currently does not support 5GHz frequency band or WiFi that requires special authentication in hotels, airports, etc. And turn on your phone's Bluetooth and authorize location information.

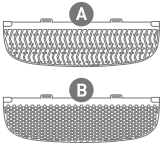
Add Cat Litter

1. Before adding cat litter, please check if the litter pad is properly installed.
2. The product is suitable for tofu litter (diameter ⩽ 3mm), mixed litter, bentonite litter, and mineral litter.



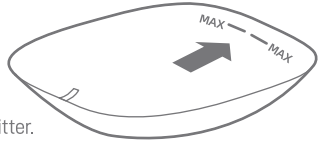
Attention: The outer frame of the litter pad should be fully embedded in the leak proof slot in the barrel. Avoid using large or long cat litter with a length greater than 10mm, as well as non-clumpable cat litter.

3. Please adapt the corresponding filter mesh according to the type of cat litter used, and select the settings for the corresponding litter type on the App to ensure a better user experience.
4. Add cat litter from the entrance of the barrel. In daily use, cat litter should be added in time to reduce bottom sticking.
5. After adding litter, press Clean/Level for 2 seconds to level the cat litter. After leveling, the cat litter should not exceed the maximum line to avoid waste.



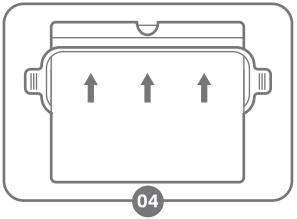
Filter Mesh A:
Suitable for tofu litter and mixed litter.

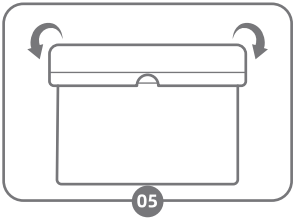
Filter Mesh B:
Suitable for bentonite litter and mineral litter.

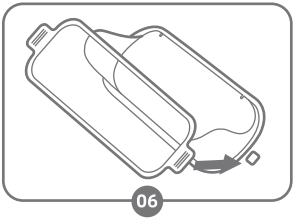


Replace And Install Garbage Bags

1. The product is installed with a garbage bag before leaving the factory.
2. If you need to replace a used garbage bag, press Fresh/Replace bag for 2 seconds. The product will automatically adjust the angle of the waste bin to assist in bag replacement. After stopping, open the waste bin to replace the garbage bag.
3. Remove the magnetic clamping ring together with the garbage bag and replace it with a new one.
4. Insert the new garbage bag into the magnetic clamping ring according to the direction shown in the diagram.
5. Turn the garbage bag outward and wrap it around the entire magnetic clamping ring.
6. Align the magnetic clamping ring of the newly placed garbage bag with the magnet of the waste bin, confirm that the magnets on both sides are completely absorbed, and ensure that all the edges of the garbage bag are properly folded and installed.
7. After installation, confirm that the lock hole of the waste bin lid is not blocked by the folded edge of the garbage bag and can be locked normally. Organize the back of the garbage bag and check if the waste bin door opens and closes smoothly, then close the lid of the waste bin.







Attention:

- The magnet of the magnetic clamping ring should face the direction of the garbage bag opening to avoid installation in reverse. The edge of the garbage bag should not be too wide to avoid affecting the lock of the waste bin.
- The waste bin-full indicator light will turn off and the counter will reset to restart counting only after you perform the "Replace bag".

04

Product Cleaning

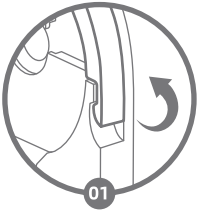
Please Read The
Instructions Carefully

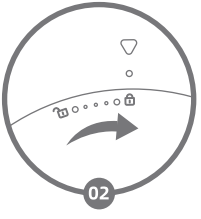
Empty The Cat Litter

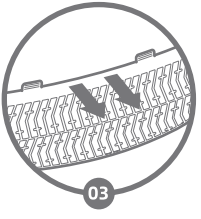
1. **Before emptying the cat litter, please replace it with a new garbage bag.**
2. Press Empty for 2 seconds. After the sound drops, the emptying litter light flashes white, and the product begins to empty. During emptying litter, click Empty again can stop emptying.
3. After the litter is emptyed, the product will automatically rotate to the bag replacement angle. Open the lid of the waste bin and remove the garbage bag.

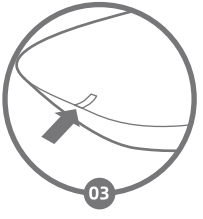
Product Cleaning

1. After emptying the barrel, disconnect the product power, unlock the barrel lock, and lift it up to take out the barrel.
2. After removing the anti-overflow pedal, rotate the unlocking barrel ring according to the markings on the barrel and remove it.
3. Slightly pull out the middle section of the filter mesh to bend it and remove the filter mesh. Lift the litter pad handle and remove the litter pad.

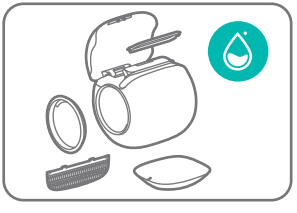


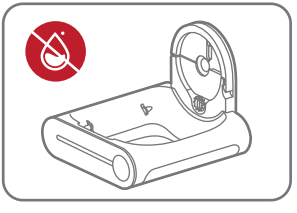


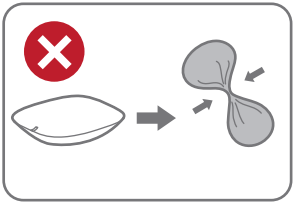




4. The barrel and its components can be washed with water. There are electrical components inside the base, and washing with water is strictly prohibited. You can wipe them with a damp cloth.
5. After cleaning, dry all components, reinstall the product correctly, turn on the power, wait for the product to complete self-check, add cat litter, and start using.
6. Users can perform emptying litter, barrel cleaning, and base cleaning according to your specific usage habits.







Attention: The litter pad is a vulnerable part. When disassembling and assembling, it is forbidden to bend or compress the outer frame excessively to avoid permanent deformation, resulting in installation gaps with the barrel and causing litter and urine leakage. Once the outer frame of the litter pad is deformed, please manually correct it or contact the dealer to purchase a new litter pad.

Suggestion: Replace the garbage bag every 3 days during hot weather (taking 1 cat as an example), and conduct a comprehensive cleaning of the product once every 1-3 months.

05

Solutions Of Common Problems

Please Read The Instructions Carefully

Problems	Solutions
Unable to connect the network	1. Turn on Bluetooth on your phone. 2. Check the selected WiFi and password. 3. When connecting, it is necessary to connect 2.4G network. 4. Ensure that the product is close to the router and has good WiFi signal.
No response after power on	Check if the power socket and power adapter are functioning properly
The product suddenly stops during rotation	Turn off the power, move the product to a flat and hard ground, then turn on again.
The barrel bounces during rotation	Remove the barrel, reinstall according to the instructions, and lock the barrel with the lock buckle.
The barrel does not rotate	1. Remove the barrel, reinstall according to the instructions, and lock the barrel with the lock buckle. 2. Check if there are any foreign objects blocking the rotation of the barrel.
The product does not carry out Auto cleaning	1. Turn on the Auto on the product. 2. Turn on the "Auto" on the App.
The cat enters the barrel and the product does not stop rotating	Kittens weighing less than 800g will not stop the product when entering. It is strictly prohibited for kittens weighing less than 1kg to use this product.
Massive litter and urine leakage	1. Install and inspect the cat litter pad in the direction indicated on the pad, ensuring that it is fully inserted into the leak proof slot. 2. The slight deformation of the cat litter cushion frame can be manually corrected. 3. Replace the cat litter pad with a new one.
Large amount of cat litter spilled during cleaning	1. Add an appropriate amount of cat litter according to the Max line on the litter pad. 2.Choose a filter mesh that is compatible with the type of cat litter.
Sharp friction sound during product operation	1. Check if the base roller can rotate normally. 2. Check if there is poor contact and friction between the barrel and the base.
The lid of the waste bin cannot be closed and locked	Fold up the garbage bag, do not cover the lock hole, and close again.
There is garbage inside the lid of the waste bin	1. Check if the garbage bag is completely compressed by the garbage bag clamping ring around it. 2. Check if the garbage bag is damaged.
During cleaning, a large number of garbage rushed out from the waste bin door	Timely replace garbage bags.
The waste bin door cannot be closed	1. An excessively thick and hard garbage bag was used, which obstructed the waste bin door and needs to be replaced with the original product garbage bag. 2. Manually remove foreign objects stuck in the waste bin door.
A large amount of cat litter rushes out of the barrel during emptying litter	1. Replace with a new garbage bag. 2. Ensure that there is an appropriate amount of cat litter in the barrel.
Empty bin but full indicator on	Because of replacing the garbage bag without operating "Replace bag".The waste bin-full indicator light will turn off and the counter will reset to restart counting only after you perform the "Replace bag" .

06

Product Parameters And Specifications

Please Read The Instructions Carefully

Product Name:	Ti Pro25 Smart Cat Litter Box
Product Model:	TPCBP-T2501
Product Size:	485(W)×530(D)×505(H)mm
Packaging Size:	507(W)×555(D)×530(H)mm
Net Weight:	7.9kg
Gross Weight:	10kg
Execution Standard:	GB4706.1-2005
Rated Voltage:	12V
Rated Power:	≤18W

Hefei Jiqu Network Technology Co., Ltd

Address: Room 302, No. 16, Qiyun Road, Hefei Economic and Technological Development Zone, Anhui Province, China

Website: www.tonepie.com

Email: jiqu@q-zaowu.com

⚠ Regional restriction policy

To ensure the rights and interests of overseas users and regional exclusive agents, products purchased without official certification channels may affect your after-sales warranty rights. Please purchase products through legitimate channels.