

Q-Clean M²⁵

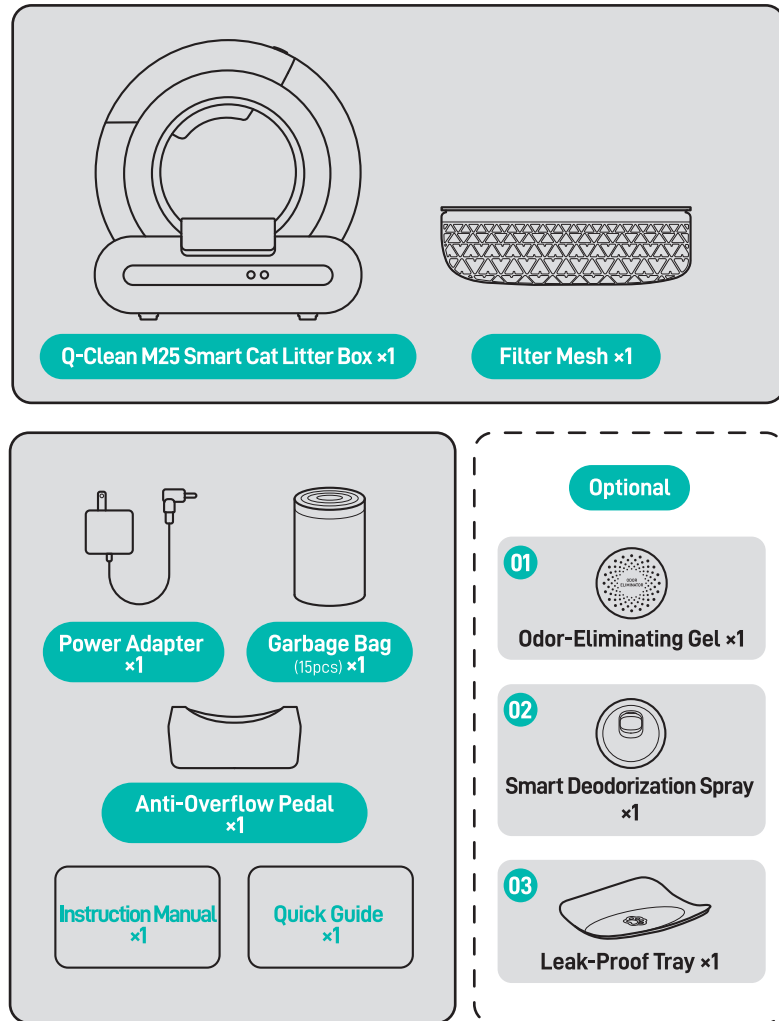
Smart Cat Litter Box

For optimal experience,
please read the following carefully before initial use.



Smart Life APP

Contents



Solutions of common problems

Problems

Solutions

Unable to connect the network

1. Turn on Bluetooth on your phone.
2. Check the selected WiFi and password.
3. When connecting it is necessary to connect 2.4G network.
4. Ensure that the product is close to the router and has good WiFi signal.

No response after power on

Check if the power socket and power adapter are functioning properly

The product suddenly stops during rotation

Turn off the power, move the product to a flat and hard ground, then turn on again.

The barrel bounces during rotation

Remove the barrel, reinstall according to the instructions, and lock the barrel with the lock buckle.

The barrel does not rotate

1. Remove the barrel, reinstall according to the instructions, and lock the barrel with the lock buckle.
2. Check if there are any foreign objects blocking the rotation of the barrel.

The product does not carry out Auto cleaning

Turn on the "Auto" on the App.

The cat enters the barrel and the product does not stop rotating

Kittens weighing less than 800g will not stop the product when entering. It is strictly prohibited for kittens weighing less than 1kg to use this product.

Massive litter and urine leakage

1. Install and inspect the cat litter pad in the direction indicated on the pad, ensuring that it is fully inserted into the leak proof slot.
2. The slight deformation of the cat litter cushion frame can be manually corrected.
3. Replace the cat litter pad with a new one.

Large amount of cat litter spilled during cleaning

1. Add an appropriate amount of cat litter according to the Max line on the litter pad.
2. Choose a filter mesh that is compatible with the type of cat litter.

Sharp friction sound during product operation

1. Check if the base roller can rotate normally.
2. Check if there is poor contact and friction between the barrel and the base.

The lid of the waste bin cannot be closed and locked

Fold up the garbage bag, do not cover the lock hole, and close again.

There is garbage inside the lid of the waste bin

1. Check if the garbage bag is completely compressed by the garbage bag clamping ring around it.
2. Check if the garbage bag is damaged.

During cleaning, a large number of garbage rushed out from the waste bin door

Timely replace garbage bags

The waste bin door cannot be closed

1. An excessively thick and hard garbage bag was used, which obstructed the waste bin door and needs to be replaced with the original product garbage bag.
2. Manually remove foreign objects stuck in the waste bin door.

A large amount of cat litter rushes out of the barrel during emptying litter

1. Replace with a new garbage bag.
2. Ensure that there is an appropriate amount of cat litter in the barrel.

Empty bin but full indicator on

Because of replacing the garbage bag without operating "Replace bag". The waste bin-full indicator light will turn off and the counter will reset to restart counting only after you perform the "Replace bag".

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Operation steps

01

Open the carton, take out the quick guide and accessory bag, and check if all accessories are complete.

02

Flip the packaging box, grab the box handle, lift the box upwards and take out the product, and remove all protective tape.

03

Open the waste bin and check if a garbage bag has been installed, and ensure that the garbage bag does not cover the lid lock hole of the waste bin to avoid affecting its closure.

04

Connect the power supply. After the self-check is completed, the Auto light will turn on and the product can be used normally.

05

Scan the code to install the "Smart Life" App, and follow the prompts to complete the product connecting.

06

Please check the cat litter pad and ensure that the outer frame is completely embedded in the leak proof slot of the barrel.

07

※Optional
The odor-eliminating gel or smart deodorization spray can be pasted in the center of the back wall of the barrel or other places where it needs to be used.

08

Add an appropriate amount of cat litter to the barrel, press Clean button for 2 seconds, smoothing the cat litter and ensure that the height of the cat litter after smoothing does not exceed the Maxline on the litter pad.

Attentions



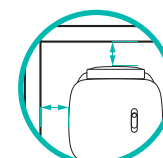
It is strictly prohibited for cats weighing less than 1.0kg or kitten to use the Auto and Timing Clean.



Do not drag or force down the product. If you need to move, please lift and place gently.



Do not place the product in damp spaces or direct sunlight for use.



Please place the product on a flat and hard ground with a spacing of 5-10cm around it.



Place the product in an area close to the router to ensure good Wi-Fi signal. Turn on your phone's Bluetooth and select 2.4G network.